**Objective:** After completing my Master’s of Business Administration with a concentration in Human Resources this May, I am seeking an opportunity that will allow me to contribute and apply my knowledge. My diverse cultural experiences combined with my education have provided me with the foundation to succeed.

**WORK EXPERIENCE**

**General Manager, Beach Rock Burger** Lacanau, France June – August 2017

* Improved business’ reputation by maximizing the use of Trip Advisor.
* Redesigned and implemented inventory management resulting in decreasing surplus and overhead supply cost by 21%.
* Reduced labor costs by realigning the staff schedules and creating cross functional teams.
* Cross trained employees in multiple departments resulting in decreasing the shift size from 7 to 6.
* Supervised seven employees, conducted interviews, onboarding and reviews.

**Cook/Supervisor, Pizza-Pise** Bordeaux, France June – August 2016

* Improved customer satisfaction by allocating additional resources to customer relationship management, which resulted in positive feedback from customers on Trip Advisor and Yelp.
* Introduced the company to social media platforms to gain visibility and facilitate customers’ access to the products and services available. Initiative resulted in a 15% increase of phone orders.
* Restructured the training method with separate training sessions to accelerate the learning process of new employees with the cash register and cooking methods.

**Warehouse Associate, Y&J Retail** Bordeaux, France June - July 2012

* Increased multitasking skills when required to manage orders received and orders to be sent simultaneously.
* Improved team-building skills by conducting and planning team building exercises and events
* Managed the delivery schedule by assigning team members to deliveries based on their strengths and the volume of the deliver to ensure a safe and successful delivery to the client

**EDUCATION**

**North Park University** Chicago, IL May 2018

Master of Business Administration, Human Resources & Leadership Certificates GPA: 3.7

**Georgia College & State University** Milledgeville, GA June 2016

Bachelor of Business Administration, Management GPA: 3.23

**Skills**

* Bilingual, fluent in French
* Excel