

IFS ERP Technical Specialist

Location: Aurora, IL

COMPANY OVERVIEW

Savoie NA Inc. is a rapidly growing North American industrial automation division of a global company. We are a project-based business, with our engineers participating as team members in multi-disciplined design teams driven by common objectives. We implement automated material handling projects throughout the US, with our design teams managing the project activities from design to implementation. If you are eager to work with the latest technologies, prefer fast paced environments, enjoy a team environment, want to accelerate your overall knowledge of automated systems, and have a passion for learning, then we will be a great fit for you.

Due to our rapid growth, we are seeking an **IFS ENTERPRISE RESOURCE PLANNING (ERP) TECHNICAL SPECIALIST**. Although the position will be based in Aurora, IL, the role reports to the IT Department of the Savoie Group based in Savoie, France. Bi-lingual ability in French is a plus. This position offers autonomy, challenge, and the support of technical and non-technical team members within our project management team.

RESPONSIBILITIES:

As the point person for our new ERP deployment, you are in charge of the configuration and evolution of the ERP Manufacturing and Supply Chain modules for all Savoie Group subsidiaries including Savoie North America, Savoie China, and Savoie France.

- Act as liaison with the Corporate ERP team (USA and France) and IT team to ensure system integrity throughout the process lifecycles and respect of the core model
- Provide expertise in the supply chain and manufacturing function, and transform requirements into system solutions
- Analyze business requirements and perform ERP configuration, or develop solutions including screen modifications, custom objects, ad hoc SQL or operational report development using IFS tools.
- Test systems and processes for enhancements and projects
- Draft technical documentation and documentation for business processes
- Provide user training on new processes, functionality, reports and transactions.

As a member of the French-USA project team, you are the primary support contact for the ERP Manufacturing and Supply Chain modules for Savoie North America. The ERP will support multiple functional areas (Sales, Finance, Procurement, Manufacturing, Quality, and Shipping)

- Act as the first point of contact to centralize all needs of Savoie North America
- Provide functional support and troubleshooting for ERP issues while working closely with French IT team.

- If necessary, escalate issues to the editor and manage cases
- Set up new users, assign profiles, grant permission sets, and resolve conflicts in segregation of duties

You are the primary support contact for the existing ERP for Savoye North America until the full implementation of the new one.

QUALIFICATIONS:

- Bachelor's Degree in Information Technology with a minimum of 5 years' experience in a similar position
- Experience supporting ERP systems in a manufacturing environment
- Experience with IFS software, a plus
- Strong knowledge of IT tools and development skills
- Rigorous, organized, team player who can work on projects with autonomy.
- Customer focused
- Fluent in English and French preferred

Supplemental Information

Candidates must be legally authorized to work in the United States on a permanent basis. Verification of employment eligibility will be required at the time of hire. Visa sponsorship is not available.

Job type: Full-Time

Remote: No

Location: Aurora, IL